



CLIENT AGREEMENT

Client Name: \_\_\_\_\_ Dog Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_ Email: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_

Dog Gender: M / F Breed: \_\_\_\_\_ d.o.b. \_\_\_\_\_

Veterinarian: \_\_\_\_\_ Weight: \_\_\_\_\_ Neuter/Spayed? Y / N

Please provide vaccination records from your Vet. R \_\_\_\_\_ D \_\_\_\_\_ B \_\_\_\_\_

I hereby certify that my dog(s) is in good health and has not been ill with any communicable condition in the last 30 days.

Medical Conditions / Special Instructions:

Our number one concern is the safety of your pet and others. We pride ourselves on taking NON-Aggressive dogs and want to keep our guests safe. The more information you can share about the personality of your pet will provide our staff valuable insights and make his/her stay more enjoyable.

(Circle below with comments)

Does your dog have Allergies? No Yes To what: \_\_\_\_\_

Separation anxiety? No Yes How does it behave?

Food Aggression? No Yes People or Animals? How is it exhibited?

Is your dog a puller? No Yes Does it chase Cars, Bikes, Strollers? No Yes

Jump or thrust itself at people? No Yes Likes children? No Yes

Is your dog a runner or jumper? (such as fences) No Yes Please explain:

Has your dog ever shown any aggression (bit anyone or another dog)? No Yes

Please explain:



## CLIENT AGREEMENT

This is a contract between **The Barrie Inn, Fido Fitness Club (FFC Corp)** and the **pet owner**.

- All pets boarding **MUST** be up to date on Distemper, Rabies and Bordetella (Kennel Cough)
- For sanitary purposes, all pets are checked upon arrival – If the pet requires a bath or special bath (flea, medicated, etc.) prior to joining the general population, an additional charge will be applied to your bill.
- If your pet has any medical issues, whether physical or mental, please inform us so we may fully attend to their specific needs. An additional service charge may apply.
- Any dog that has trouble getting along with other dogs will be separated for their own safety. Please inform us if you feel your dog has any issues with other dogs, large or small.
- The dog(s) will be fed separately and regularly, walked outdoors several times a day, and will be housed in a clean and safe environment.

**HOLD HARMLESS:** As with every animal in our care, due diligence and care is being exercised. Therefore, The Barrie Inn will not be held liable for the loss of or damage to pets or belongings due to disease, theft, fire, running away, injury, or harm to persons; other pets; or property by said pet.

We request that owners remain outside the building. Staff will bring your dog to you or invite you inside. **NO children** are permitted in our facility.

Owner further agrees that pet shall not leave The Barrie Inn / Fido Fitness Club until all charges are paid in full. The Barrie Inn / Fido Fitness Club shall have, and is hereby granted, a lien on the Pet(s) for any and all unpaid charges resulting from boarding pet(s) at our facility.

It is understood by The Barrie Inn / Fido Fitness Club and the pet owner that all provisions of this contract shall be binding upon to both parties for this and all subsequent visits; this contract contains the entire agreement.

### **Fees as of the Date of this Agreement\***

- Overnight Boarding Fee based on dog's weight at the time of boarding visit as per our standard rates.
- \$5.00 per meal if we provide our house food.
- We do not feed dogs in Daycare. \$5 service charge if we feed your dog while in daycare.
- \$2.00 per oral medication per administration. We will not inject medication,
- 3% convenience fee will be applied to credit card payments.
- Boarding Pick up after 12:00 noon, or Drop off after 5:00 pm, a \$25.00 daycare fee is applied
- Holiday pickup and drop offs will incur a \$25 convenience fee.
- Daycare pickup after 7:00 pm will incur a \$10 late charge up to 7:30 pm and \$20 if picked up after 7:30 pm. A dog left with us after 8:00 will be boarded and the prevailing boarding fee will be applied.

\* We deserve the right to increase Fees at any point after the Services provided upon the date of this agreement. The laws of the State of New York govern this contract. In the event of a dispute the parties hereby agree to resolve said dispute through mediation. If any provision of this Agreement is unenforceable, it will be given effect to the fullest extent possible, and the remainder of the Agreement will continue in full force and effect.

Initials \_\_\_\_\_



## CLIENT AGREEMENT

I have read and I understand the following:

1. I understand that The Barrie Inn / Fido Fitness Club is an open play area and a place where animals co-mingle in groups. They may sustain injuries, such as nicks and scratches. I understand and agree that any problem or injury that develops with my dog is my responsibility and will be treated as The Barrie Inn / Fido Fitness Club deems best at its sole and absolute discretion. The Barrie Inn / Fido Fitness Club staff may wait until I pick up my pet to inform me of any non-serious injury. In the event my pet becomes ill or injured to the point of requiring medical treatment, The Barrie Inn / Fido Fitness Club will first attempt to contact me, followed by an attempt to contact the emergency contact listed on the client record. If circumstances deem necessary, a local veterinarian will be chosen by Fido Fitness Club to treat my dog. I agree to pay for all medical treatment received by my pet, including transportation to an emergency facility.
2. I further understand and agree that if my dog displays aggressive behavior, that for the safety and health of my dog and others, my dog will either be confined to a separate room (with walks), for a portion or the remainder of its stay with no offset or reduction in price and may be disqualified as a Fido Fitness Club member.
3. I further understand and agree that The Barrie Inn / Fido Fitness Club may video tape, audio tape, photograph or otherwise record or reproduce the image and sound of my dog(s) while at our facility, and shall own all rights, title, and interest in the imagery. I further agree and consent that my dog(s) may be used by The Barrie Inn / Fido Fitness Club to advertise, publicize or otherwise promote The Barrie Inn / Fido Fitness Club.
4. I further understand that I am responsible for my dog if it is not neutered/spayed. If my dog has become uncontrollable or causes major distraction, I understand that it might be moved to a crate or other quiet area.
5. In the event emergency treatment is required, I authorize the veterinary staff and their assistants to perform medical and surgical treatments necessary to preserve the life of the patient until I can be contacted for further authorization.
6. The undersigned owner of the dog hereby authorizes a licensed veterinarian, and whoever may be designated as assistants, to administer such treatments and to perform such procedures as are considered therapeutically or diagnostically necessary for the care of my animal, including the administration of anesthesia.
7. I understand that no guarantee of successful treatment is made. I accept financial responsibility for the treatment of the above-named patient, and I understand that payment in full is due upon the release of the patient from the veterinary hospital, or when the veterinary service is otherwise terminated. I understand that I am entitled to a written statement of charges at my request.
8. I certify that I have read and fully understand this authorization for emergency medical treatment, the reasons why this treatment is considered necessary, as well as the advantages and possible implications.
9. I hereby release Fido Fitness Club and The Barrie Inn and all staff from any and all claims arising out of such an emergency situation.

I certify that I have read and understand the policies of The Barrie Inn / FFC Corp dba Fido Fitness Club as set forth in the preceding sections and that the information I have provided is true to the best of my knowledge; and that I have read and understand the conditions and statements of this agreement:

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Phone: \_\_\_\_\_



## CLIENT AGREEMENT

**Things to Know:** When your dog boards with us or attends Daycare, it might experience these common reactions: Diarrhea, Sleepiness or Lethargy, Excessive Thirst / Hunger.

**Diarrhea:** While this is not a common occurrence for us, but some dogs do get diarrhea or loose stool while visiting us or after they return home. What can cause this gastric distress? The most common cause is stress. This most frequently occurs if your pet has never or infrequently boarded or attended daycare with us. The change of routine and environment can cause this. Another cause of gastric upset can be sudden change of diet. While we do have a high quality dog food available if needed, but we encourage all our clients to provide us with their own dog food and treats. Too many dogs have allergies these days. We will only feed your dog food and treats that you provide to minimize stomach upsets. **Please be sure to notify us of any allergies your dog has.** Drinking out of shared water bowls could be another cause. Fresh drinking water is plentiful in all dog areas. Our water bowls are kept full and are changed out and sanitized several times a day. Shared water can be a source of gastric upset. Because of the increased activity level, your dog may drink more than usual which can also cause watery stool.

**Sleepiness or Lethargy:** Just like humans while traveling, many dogs have interrupted sleep patterns when they board with us. We provide comfortable bedding in their sleep areas. Bedding is washed daily. If you request that your dog be kenneled, you can provide bedding from home that might comfort your dog at night. Also, your dog may be much more active while staying with us and playing with other dogs. It is quite common for your dog want to rest and sleep a lot after returning home from boarding and daycare.

**Excessive Thirst or Hunger:** Sometimes a dog may not eat or drink as much as usual while staying with us. Please be assured that your dog has free access to clean water all day and are given the food you instructed us to. But the change in routine may cause them to eat and drink less than usual. As a result, increased thirst and appetite is common once they return home.

**Canine (Kennel) Cough:** Canine Cough, also referred to as Kennel Cough is a generic term for dog “cold” or respiratory infection and is typically seasonal. There is no “cure” just as there is no cure for the common cold for humans. It is important that our clients are aware that canine cough does not originate in a “kennel”. It is airborne, highly transmissible, and a dog can be exposed to it almost anywhere: at a dog park, vet’s office or pet store, or during a neighborhood walk. The Bordetella vaccine can lessen symptoms but only covers a percentage of the “bugs” out there. For more information, we suggest you discuss this with your vet.

We require every dog to be up to date with the Bordetella vaccine and request records of your dog’s immunizations with expiration dates from your Vet. This allows us to provide reminders when your dog is due for boosters. However, do not rely solely on our records. You should get reminders from your vet. We absolutely will not accept dogs that show symptoms of canine cough (nasal discharge, sneezing, coughing, or hacking). However, it is impossible to know whether a dog has been exposed to this prior to its arrival.

Despite our rigorous cleaning and sanitizing protocols, we cannot guarantee your dog won’t be exposed to illness. Just as a child can be exposed to illness while at school, or on a playground, so may your dog. If your dog does contract canine cough, we cannot be held responsible for the cost of medical treatment. We make every effort to provide a safe place for your dog to play and stay overnight. If we notice that your dog is experiencing any symptoms of illness, we will immediately put your dog in a more isolated location and contact you.

Initials: \_\_\_\_\_